# **Tom Couillard**

### Developer

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📌 Winnipeg, MB

tomcouillard.com

### **Work Experience**

#### SharePoint Specialist

**CLEAR CONCEPTS** 

2021 - Present

Winnipeg, MB

Winnipeg, MB

**Responsibilities:** 

- → Monitor and maintain backup infrastructure for 200+ servers/workstations.
- → Point of escalation for Microsoft SaaS products such as Azure, Entra, SharePoint, and Power Platform.
- → Processing domain transfers, registrations and managing DNS updates
- → SharePoint administrator for 2000+ sites for various businesses

Achievements:

- → Streamlined backup monitoring processes to increase monitoring rate 700% in the same amount of time.
- → Constructed custom documentation types for clearer description of backup infrastructure

#### Web Developer

#### Gustin Quon Inc.

2018 - 2019

**Responsibilities:** 

- → Design, publish and maintain many WordPress projects
- → Manage a remote team of developers and designers on various projects
- → Coordinate with the SEO team to deploy improvements to search.
- → Optimize and improve speed on sites sub 2 seconds and achieve 100/100 Lighthouse scores

Achievements:

- → Developed a Ruby on Rails app to procedurally create and deploy landing pages for our clients' marketing campaigns from a simple form fill
- → Improved backlink site uptime to 99.99% and cut manual maintenance work by 75% with a devops vendor to migrate from low-tier hosts with hundreds of accounts to a singular kubernetes deployment spanning a few cloud providers



## Skills

FRONT-END (6 years): HTML, CSS, JavaScript, TypeScript, React, Tailwind

BACK-END (3 years):

AstroJS, Express, MongoDB, MySQL, Postgres, NextJS, DiscordJS, JAMstack, WordPress, Gatsby, Lua, Php, Ruby, Nginx, Apache, GraphQL

IT/DEVOPS (3 years):

Linux, Windows Server, Backups, Monitoring, Grafana, Docker, Veeam, Azure, Ansible

**DESIGN (4 years):** Figma, Photoshop

#### TOOLING (6 years):

Git, Azure Boards, Trello, Github Projects, Github Actions, Photoshop, Figma, Documentation

### Education

INDUSTRIAL WELDING MITT 2019 - 2020

FULL-STACK DEVELOPER TRACK TeamTreeHouse 2017 - 2019